

FLIGHT ATTENDANT AND AIRLINE AND TRAVEL CAREERS, CERTIFICATE OF ACHIEVEMENT

Banner Code: 1_CT_FAAT
Financial Aid Eligible

This program prepares men and women of all ages for the highly competitive flight attendant, or a customer service career in the airline and travel industry. Courses include airline, airport, and travel terminology codes, hiring qualifications, communication skills, appearance and image standards, written employment skills and oral interviewing techniques and strategies to set yourself apart. Students work on campus, and with community and charity events to enhance their public contact experience considered valuable for flight attendants and careers in the travel industry.

Program Outcome

The outcome for the Certificate of Achievement is to prepare students for employment as a flight attendant or ground customer service agent with the airline industry.

Review Graduation Requirements (<https://catalog.cccd.edu/orange-coast/graduation-requirements/certificates/#achievementtext>).

Course	Title	Units
Required Courses		
ARLN A137	Operations, Terminology, & Safety	3
ARLN A139	Flight Attendant Qualifications and Opportunities	3
HTT A105	Passport to Success	3
HTT A125	Destination the Americas	3
HTT A127	Destination Eastern Europe	3
HTT A128	Destination Africa/Pacific	3
HTT A130	Cultural Tourism	3
HTT A131	Computer Reservation Systems - SABRE	3
HTT A135	Homeland Security	3
HTT A150	Travel and Tourism Career Development	3
HTT A180	Enhancing Guest Service	3
HTT A185	Interviewing and Professional Development	3
HTT A226	Airline Internship	4
HTT A284	Leadership and Strategic Management	3
Total Units		43

Flight Attendant and Airline Travel Careers Suggested Electives

ARLN A117 Aviation Management
CMST A100 Interpersonal Communication
HTT A138 Sharing the Travel Experience
HTT A199 Current Issues in Hospitality, Travel and Tourism
HTT A299 Certified Travel Associate
SPAN A180 Elementary Spanish 1

Program Sequence

These sequences at Orange Coast College are curriculum maps for students to finish all requirements for the certificate. There may be advisories, prerequisites, or time requirements that students need to consider before following these maps. **Students are advised to meet with an Orange Coast College Counselor for alternate sequencing.**

Some courses in this program may be offered once per academic year.

Course	Title	Units
Year 1		
Semester 1		
ARLN A137	Operations, Terminology, & Safety	3
HTT A130	Cultural Tourism	3
HTT A131	Computer Reservation Systems - SABRE	3
HTT A150	Travel and Tourism Career Development	3
Units		12
Semester 2		
ARLN A139	Flight Attendant Qualifications and Opportunities	3
HTT A125	Destination the Americas	3
HTT A128	Destination Africa/Pacific	3
HTT A135	Homeland Security	3
Units		12
Year 2		
Semester 1		
HTT A105	Passport to Success	3
HTT A127	Destination Eastern Europe	3
HTT A180	Enhancing Guest Service	3
HTT A284	Leadership and Strategic Management	3
Units		12
Semester 2		
HTT A185	Interviewing and Professional Development	3
HTT A226	Airline Internship	4
Units		7
Total Units		43